

Lattice understands that every tech stack is different and designed to work for your business. The [Lattice API](#) expands integration opportunities across your tech stack, enabling you to maximize connectivity in ways that deliver the most value. These Lattice API Terms of Use (“Terms”) describe how Lattice customers may access and use the Lattice API.

### **Accessing the Lattice API**

The Lattice API may be configured by Lattice to support existing integrations. In some cases, Lattice may permit use of the Lattice API by providing you with a Lattice API Key, which you can obtain through the process described by Lattice, as may be updated from time to time. Use of the Lattice API and API Keys are for the benefit of Lattice customers only and is expressly conditioned upon compliance with these Terms. We grant you a limited, revocable, non-exclusive, non-assignable, non-transferable license under Lattice’s intellectual property rights to use the Lattice API to develop, test, support, and use integrations of the Lattice API within your tech stack. Lattice’s API documentation is available online at <https://developers.lattice.com/reference/introduction>, or through a similar URL which may be updated by Lattice from time to time. You must use the Lattice API Key as your sole means of accessing the Lattice API, and you are solely responsible for keeping your Lattice API Key and all Lattice log-in information secure.

### **Scope of Lattice API Access and Use**

Access to the Lattice API is intended to enable Lattice customers to easily and efficiently integrate Lattice services with other applications in their tech stack, and at all times in accordance with their Lattice Terms of Service and these Terms (“Permitted Use”). This means that any use of the Lattice API must be programmed so as to not cause too many API requests to be made in too short a period of time, as-determined in Lattice’s sole discretion. In the event the Lattice API is programmed in a way that results in too many calls too frequently, Lattice reserves the right to throttle the API connection, or suspend or terminate access to the Lattice API as well as the Lattice account associated therewith. In addition, the following is a non-exhaustive list of other practices that do not constitute Permitted Uses (each a “Restricted Use”):

- Using the Lattice API to impersonate any other person or entity.
- Falsely stating or implying that you are associated with another person or entity in relation to actual or requested use of or access to the Lattice API.
- Using another individual’s or entity’s Lattice API access to show their data to a different individual or entity.
- Sharing your Lattice API Key with a third party absent express written authorization from Lattice, including without limitation for a third party to retrieve data from Lattice on a customer’s behalf.
- Using the Lattice API in any application or system that includes adult content, promotes gambling, involves the sale of tobacco or alcohol to persons under 21 years of age, or otherwise violates any applicable law or regulation.
- Using the Lattice API to retrieve data to aggregate it with third party search results, or otherwise process the retrieved data in such a manner that it cannot be attributed to Lattice.
- Submission of or linking to any data through the Lattice API that:
  - Misappropriates or infringes or the intellectual property or other rights of any person or entity;
  - Interferes with the operation of the Lattice services, Lattice API, or its purpose as described within the Lattice API documentation;
  - Violates any individual’s or third party’s privacy or publicity rights;
  - Breaches any duty of confidentiality, nondisclosure, or usage restriction that you owe to any person or entity;
  - Provides any Confidential information about Lattice, Lattice customers, or any other person or entity without authorization;

- Is, in Lattice’s sole judgment, harassing, defamatory, abusive, lewd, pornographic, obscene, or otherwise objectionable;
  - Contains or installs any viruses, worms, bugs, Trojan horses, malware or other code, files, or programs designed or having the capability to disrupt, damage or limit the functionality of any software or hardware;
  - Contains false or deceptive language, unsubstantiated or comparative claims regarding Lattice’s products or services, advertising, commercial referrals, spam, chain letters, or any other solicitation, including solicitation of lawsuits.
- Use of data processed through the Lattice API beyond what is described within the written guidelines as may be provided by Lattice from time to time, or beyond what is specifically agreed and required within the scope of the integration for which the Lattice API is or is intended to be used.
  - Use of the Lattice API with any Lattice services, customer systems, or other data migration tool to insert content into the Lattice services beyond what is recommended or permitted by Lattice.
  - Use of the Lattice API with any Lattice services, Customer Content or other data retrieved through the Lattice API to develop, improve, or populate a third-party integration or application without written authorization from Lattice. All integrations or applications that are built using the Lattice API are subject to Lattice’s approval, and must follow any written guidelines as may be provided by Lattice from time to time.
  - Distribution of or allowing access to data obtained through a Lattice API to anyone other than the person or entity on whose behalf you agreed to these Terms, or creation of an alternative application programming interface that enables access to content or data in the Lattice services. Anyone who wants to access our API and data or content must use Lattice’s API to do so.
  - Implementing features or business practices that use the Lattice API in a manner that may reasonably harm the professional reputation, relationships, or professional ecosystem of Lattice or Lattice customers.

#### **Test Accounts**

You may maintain no more than two (2) Lattice test accounts for purposes of using the Lattice API for development and testing. The accounts must be created manually and not via scripts or any other automated means. Further, test accounts may not interact with non-test accounts or production or live accounts in other applications, nor may they override the Lattice API call limits.

#### **Support and Modifications**

Lattice may, but is not obligated to, provide you with support or modifications for the Lattice API in our sole discretion, and we may stop providing support or modifications to you at any time without notice or liability to you. Further, we may release subsequent or additional versions of the Lattice API and require that you use such versions. In such an event, where reasonably possible we will maintain backward compatibility of the Lattice API, but will expect all Lattice API users to embrace a proactive approach toward use of the most current version. Your continued use of any Lattice API following a subsequent release will be deemed to constitute your acceptance of any modifications or additions.

#### **Notices and Service of Process**

There are various informational resources made available via access to your Lattice admin account, as well as located online at <https://lattice.com/api>. This content is owned and made available by Lattice. Any notices provided to you may be made via updates through the Lattice service, via the email address associated with your Lattice account, test accounts, or as otherwise may be described under your Lattice Terms of Service.

#### **Termination and Deletion of Access to the Lattice API**

Lattice reserves the right at any time in its sole discretion without liability to you or any third party to modify, suspend or terminate your API access or the access to the Lattice platform. Lattice may amend these Terms in its sole discretion and your continued use of a Lattice API following such amendment constitutes your acceptance of the amended Terms.

#### **Unlawful, Improper, or Unusual Activity**

Other practices may be relevant in determining Permitted or Restricted Use and Lattice reserves the right to take any unlawful, prohibited, abnormal, or unusual activity into account in making its determination. Lattice may, at its option, terminate its relationship with you, or may suspend your Lattice API access effective immediately, if it determines you are using a Lattice API or your subscription to Lattice services in violation of these Terms or the Lattice Terms of Service, including without limitation use of a Lattice API to transfer data into an application or service that is directly competitive with the Lattice services to which you subscribe. Where reasonably possible, Lattice will provide you with notice of improper usage prior to suspension or termination of your Lattice API access and, if Lattice deems appropriate in its sole discretion, Lattice may offer you an alternative to Lattice API access and use.

### **Monitoring**

You agree to cooperate with Lattice in verifying your compliance with these Terms by providing us with information about any integrations or applications for which you actually or intend to use a Lattice API, which may also include access to integrations, applications, or other materials related to your use of a Lattice API. If you are unable or unwilling to demonstrate full compliance with these Terms, we may restrict or terminate your access to the Lattice API.